

KIMBERLY ANDERSON

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PROFESSIONAL PROFILE

AML and fraud investigations specialist with 6+ years of experience across AML, fraud, PEP, and sanctions typologies, including SAR drafting, transaction monitoring, and regulatory risk analysis aligned with BSA, OFAC, and USA PATRIOT Act requirements. Proven track record improving investigative workflows, surfacing complex risk patterns, and maintaining high quality standards across compliance operations. Additional experience supporting AI model evaluation and AI-assisted process optimization. Familiarity with SQL, Tableau, and Power BI for investigative analysis, reporting, and risk trend identification.

EXPERIENCE

AI DATA ANNOTATION SPECIALIST | DATAANNOTATION

Mar 2026 - Current

- Evaluate AI-generated responses for factual accuracy, coherence, instruction-following, and contextual relevance across a variety of conversational tasks
- Adapt quickly to new annotation guidelines, task types, and evaluation frameworks while maintaining consistent quality and attention to detail
- Identify response quality issues, edge cases, and logical inconsistencies to support ongoing AI model improvement efforts

SENIOR ASSOCIATE | PRICEWATERHOUSECOOPERS

Mar 2019 - Nov 2025

INVESTIGATIONS & FINANCIAL CRIME ANALYSIS

- Investigated, on average, 80+ alerts monthly across AML, fraud, PEP, and sanctions typologies with 96%+ quality rating, identifying suspicious activity and translating complex transaction patterns into defensible escalation decisions
- Authored 300+ SAR narratives aligned with BSA, OFAC, and USA PATRIOT Act requirements, ensuring clarity, accuracy, and law enforcement usability
- Reviewed 200+ lookback and remediation cases for Fortune 500 banks, uncovering control gaps and strengthening regulatory defensibility across high-risk portfolios

DATA ANALYSIS & PROCESS IMPROVEMENT

- Developed SAR Assist prototype, an AI-assisted investigative workflow reducing documentation time for IP addresses from ~2 hours to 20 minutes (83% efficiency gain) while improving consistency and quality of investigative narratives
- Implemented process improvements increasing investigative efficiency by 30%+ through systematic gap analysis and workflow redesign across multiple engagements
- Used SQL and Tableau to query transactional data and surface patterns informing escalation decisions and risk trend analysis

- Contributed to development of 20+ dashboards improving leadership visibility into fraud trends, operational performance, and compliance risk indicators

LEADERSHIP & QUALITY ASSURANCE

- Trained 50+ investigators on methodology, documentation standards, and regulatory requirements, maintaining consistency across distributed teams
- Served as Level I & II Quality Reviewer for 25+ investigators, validating case decisions and ensuring SAR narratives met audit-ready standards before submission
- Conducted UAT testing on investigative support tools for a Fortune 500 bank and a cloud services company, identifying logic gaps, edge cases, and workflow inconsistencies prior to release

DATA PROCESSING ANALYST | GIS / HIRE RIGHT

Mar 2018 - Mar 2019

- Processed high-volume background screening cases with 99% accuracy rate while meeting regulatory and client deadlines
- Developed reference materials reducing team error rates and improving consistency across case processing workflows
- Resolved case discrepancies by coordinating across internal teams and ensuring documentation accuracy

PROJECT REVIEWER | UDACITY

Aug 2015 - Jan 2019

- Completed 2,000+ detailed project evaluations focused on documentation accuracy, clarity, and adherence to standards
- Provided structured feedback helping learners improve work quality and understanding of required concepts
- Identified recurring issues and contributed suggestions improving review consistency across program

CORE COMPETENCIES

Technical & Tools: SQL • Tableau • AI-assisted analysis • Responsive design • SEO optimization

Financial Crime & Compliance: AML & BSA compliance • Fraud investigations • OFAC & sanctions screening • SAR drafting • Risk assessment • Transaction monitoring • Regulatory governance

Data & AI: AI model evaluation • Data annotation • Pattern recognition • Process automation • Quality assurance • Dashboard development

CERTIFICATIONS & EDUCATION

Master of Business Administration (MBA) — South University

Bachelor of Arts in Public Relations — University of South Carolina

Professional Certifications: • CFE (in progress) • Gen AI for Fraud Detection Analytics • Business Analytics Nanodegree (Udacity) • IBM AI Foundations for Everyone • Lean Six Sigma Yellow Belt • Digital Banking Fundamentals • Executive Presence Certificate • Inclusive & Ethical Leadership • Modern Management Tools